

## WHAT TO KNOW BEFORE YOU GO

The Orlando Ski and Travel Club (OSTC) would like to provide trip participants and those of you considering travel with our club some useful information.

Ski resorts, tour operators, and airlines are working hard to provide a safe travel environment. The common theme this year is wear masks, frequently use hand sanitizer, wash hands, and practice safe physical distancing. All ski resorts provide Health and Safety guidelines on their websites and they are updated almost daily.

OSTC has received questions from travelers relating to trip cancellations and how to handle cancellations due to COVID-19. Trip refunds or credits depend on when and/or who cancels the trip.

Trip cancellation dates are noted on each trip flyer. If a trip participant cancels, your Trip Leader can advise of the cancellation policy, associated fees, or any other options you may have, such as making the trip purchase potentially available for sale to another member.

Airline tickets purchased for trip participants by OSTC becomes a credit (when offered by the airline) and the property of the trip participant. Some airlines have waived the ticket change fees during a pandemic. Participants should read the CANCELLATION Policy of each trip carefully before committing.

OSTC encourages trip participants to buy trip insurance. Having trip insurance may help with certain cancellations if needed. Remember to check the fine print to confirm if the trip insurance covers pandemics. For convenience, you can find a list of trip insurance companies through the OSTC website under Trips and Trip Insurance. Please note that OSTC does not indorse any particular vendor: <https://orlandoskiandtravelclub.com/Trip-Insurance>.

Please remember: if a trip participant becomes ill or injured while traveling on an OSTC trip, the club will make every effort through our tour operator to assist with any additional lodging needs, changes in transportation, etc. All expenses associated with any such changes, extended stays, medical needs become the responsibility of the trip participant.

If you should have additional questions, please contact your Trip Leader who stays informed and constant communications with the Tour Operator.

Stay safe and be positive!